

The Poisson Process and Waiting Time

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STATEMENT

Poisson Process

Suppose you want to find the probability of 5 costumers entering a certain bank between 9 AM and 11 AM. The process that addresses this problem, and similar problems, is called the *Poisson process*. In this activity you will find a formula for the Poisson process by solving a system of differential equations. Let

$$\begin{cases} N(t) = \text{number of people entering a bank in the time period } [0, t] \\ p_n(t) = \Pr(N(t) = n) = \text{probability of } n \text{ people entering the bank in the time period } [0, t] \end{cases}$$

Suppose we know that λ people (on average) enter the bank in the period $[0, 1]$ (unit period of time). We then can make the following reasonable assumptions:

$$\Pr(N(\tau) = 1) = \lambda \cdot \tau \quad \text{and} \quad \Pr(N(\tau) \geq 2) = 0 \quad \text{for a small } \tau$$

and the number of people arriving in any two disjoint periods of time are independent. The first two imply assumptions that

$$\Pr(N(\tau) = 0) = 1 - \lambda \cdot \tau.$$

Now we have

$$\begin{aligned}
\Pr(N(t + \tau) = n + 1) &= \sum_{k=0}^{n+1} (\Pr(N(t) = n + 1 - k) \cdot \Pr(N(\tau) = k)), \\
&= \Pr(N(t) = n + 1) \cdot \Pr(N(\tau) = 0) + \Pr(N(t) = n) \cdot \Pr(N(\tau) = 1), \\
&= \Pr(N(t) = n + 1) \cdot (1 - \lambda\tau) + \Pr(N(t) = n) \cdot (\lambda\tau)
\end{aligned}$$

which implies that

$$p_{n+1}(t + \tau) = (1 - \lambda \cdot \tau) \cdot p_{n+1}(t) + \lambda \cdot \tau \cdot p_n(t).$$

From this it follows that,

$$\frac{p_{n+1}(t + \tau) - p_{n+1}(t)}{\tau} = -\lambda \cdot (p_{n+1}(t) - p_n(t)).$$

Now taking the limit, i.e. letting $\tau \rightarrow 0$ we obtain,

$$\begin{aligned}
\frac{dp_{n+1}(t)}{dt} &= -\lambda \cdot (p_{n+1}(t) - p_n(t)) \text{ for } n = 0, 1, \dots \\
\frac{dp_0(t)}{dt} &= -\lambda \cdot p_0(t).
\end{aligned}$$

Problem 1: Solve the above system of first order differential equations. The unknowns are $p_k(t)$ for $k = 0, 1, \dots, n + 1$.

Problem 2: Given that the average number of costumers entering a bank during 8 hrs on a weekday is 128 find the probability that the bank will have 10 costumers enter the bank between 9 AM and 10 AM (time period $[0, 1]$) on a weekday?

Waiting Time

Suppose you are observing the costumers in a bank and one costumer arrives. You want to find the probability that it takes more than certain amount of time, t , for the next customer to arrive. That is, you want to find $\Pr(T > t)$ where T is called the *waiting time*. The longer you wait the more you expect to see a costumer. Therefore $\Pr(T < t + \tau) > \Pr(T < t)$ which implies $\Pr(T > t + \tau) < \Pr(T > t)$ and we have,

$$\begin{aligned}
\Pr(T > t) - \Pr(T > t + \tau) &= \Pr(t < T \leq t + \tau) \\
&= \Pr(\text{one person arrives in the period } [0, \tau] \text{ and } T > t) \\
&= \Pr(N(\tau) = 1) \cdot \Pr(T > t) = \lambda \cdot \tau \cdot \Pr(T > t).
\end{aligned}$$

Therefore

$$\frac{\Pr(T > t + \tau) - \Pr(T > t)}{\tau} = -\lambda \cdot \Pr(T > t)$$

and if we let $\tau \rightarrow 0$ then it follows that,

$$\frac{d\Pr(T > t)}{dt} = -\lambda \cdot \Pr(T > t).$$

Now consider the following problems:

Problem 3: Solve the differential equation for $G(t) = \Pr(T > t)$ with the initial condition $f(0) = \Pr(T > 0) = 1$.

Problem 4: Find the cdf of the distribution of T , i.e. $F(t) = 1 - G(t)$.

Problem 5: Find the pdf of the distribution of T by differentiating its cdf, i.e. $f(t) = F'(t)$.

Problem 6: Find the average value of T or average waiting time until a customer arrives, i.e. $\int_0^{\infty} tf(t) dt$.

Problem 7: Suppose, on average, a bank has 5 customers per hour. Use the previous problem to find the average waiting time. Does the answer make sense intuitively?

Problem 8: Following problem 5, suppose at about 9:30 AM you see one customer, what is the probability that the next customer arrives in the next 10 minutes?

Problem 9: If you see the first customer at 9:05 AM what is the probability that you see the next customer after 5 minutes?